



November 23, 2010

BY OVERNIGHT MAIL AND E-MAIL

Debra A. Howland, Executive Director and Secretary
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

**RE: Compliance with
Docket No. DG 10-245**

Dear Director Howland:

In compliance with the New Hampshire Public Utilities Commission's Secretarial Letter issued on October 28, 2010 in the above-captioned matter, Northern Utilities, Inc. ("Northern" or "the Company") submits the attached customer service script regarding the option for meter testing.

Please do not hesitate to contact me if you have any questions concerning this response. Thank you for your attention to this matter.

Sincerely,

Gary Epler
Attorney for Northern Utilities, Inc.

Lynn Fabrizio, Staff Attorney
Randy Knepper, Safety Director

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